

The logo for Healthwatch Islington is positioned at the top right. The word 'healthwatch' is in a bold, dark blue font, with the 'h' in pink and the 'a' in green. Below it, 'Islington' is written in a smaller, dark blue font. To the left of the logo is a large, abstract graphic composed of several overlapping, rounded shapes in green, blue, pink, and purple. The shapes are arranged in a way that suggests movement and interconnectedness.

healthwatch
Islington

Healthwatch Islington

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Health and Care Scrutiny Committee 2nd July 2015

What Healthwatch Islington does

Healthwatch Islington is grant funded by London Borough of Islington until March 2016 to carry out the following functions:

- Collecting and reporting your views on local health and social care services,
- Engaging you in decision-making about services,
- Monitoring local services as they are delivered,
- Providing information about local services.
- Annual report - legal requirement, follows a template.



Key successes in 2014-15

- Great staff and volunteer team,
- Having an influence,
- Diverse membership and service users,
- Strong relationships with local voluntary and statutory sector partners,
- Highlighted by the King's Fund and London Assembly (and shortlisted for two Healthwatch awards),
- Partnership working with 12 other Healthwatch to increase access for Sign Language users,
- Great leadership from the Board and Chair.



Challenges

- Following up recommendations - some progress but some providers are much less responsive - can we work with OSC?
- Raising awareness of what we do - what works best is personal contact,
- Increasing capacity, whilst maintaining quality within our budget.



Plans for the Future

- Keep up the good work,
- Continue to review diversity and increase our reach,
- More creative awareness raising techniques,
- Increase activity with children and young people,
- Seek alternate sources of funding to increase capacity,
- Develop consortia with small voluntary sector partners.

